

THE SAUGANASH

# CORONACLE

T - H A W K E D I T I O N

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## DON'T WORRY. BE HAPPY

By Justin Reckart

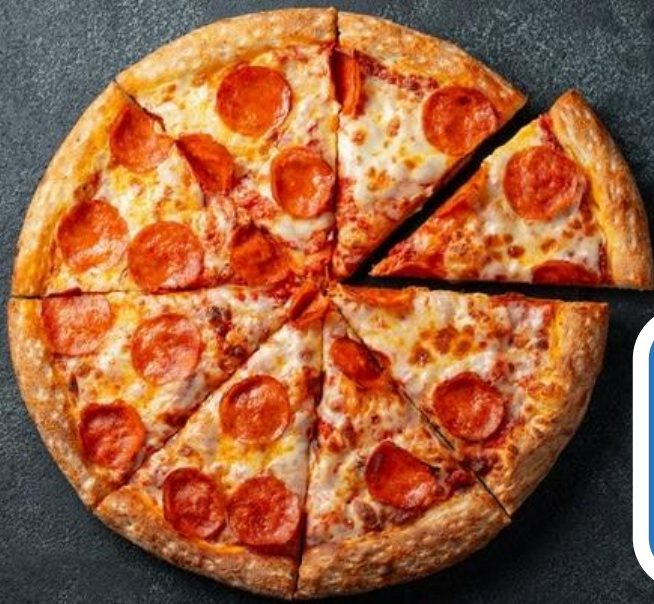
There's nothing like a crisis to bring people together. At least that's what they say. Over the last few weeks, we've all heard (and even read in this publication) that this is an opportunity to be more united with the people around us - in our family, our city, our country - and to work together to defeat coronavirus. I just found out that this is a lot easier said than done.

As many of you know, 15 people from Sauganash and I were supposed to be leaving for Rome tomorrow, but with the outbreak of coronavirus, the conference we were going to attend was cancelled and then a few weeks later our flights got cancelled. Yesterday our travel agency emailed me and told us that their company is experiencing financial difficulties and they would not be able to refund our tickets as they had promised earlier. They could only offer a credit for future flights. That's 16 transatlantic tickets. That's a lot of money. I immediately filed a complaint with the company demanding a refund and then called to talk to someone in-person and make it clear that I wanted my money back.

When I finally got through to someone, I made my demands. After several minutes of insisting that I want the money back NOW, the travel agent calmly explained to me that the company is trying to stay afloat and has been busy getting stranded customers back home. In the process, they have lost a lot of money, but to prevent the company from going out of business, everyone losing their jobs, and nobody getting their money back at all, they need to put a hold on all refunds until further notice. He told me that if I could wait until life gets back to normal, they may be able to stabilize and refund the whole ticket.

The whole conversation forced me to stop and think. Yes, it's unfair that I was promised a refund and now can't get one. Yes, it's an inconvenience for me to have to wait in uncertainty until later to find out if I can get the money back. Yes, it is a downer that we won't be able to go to Rome next week. But there are a lot of people out there, including the guy I was talking to, who are facing much bigger problems. There are people who are working overtime to solve the crises that coronavirus has caused only to get ungrateful people calling them to yell about their problems. There are people who have lost their businesses and their jobs, which they have worked on for years, overnight. There are people who have been in the hospital for weeks just trying to breathe. We're all in this together. We're all living in uncertainty. We've all lost something. That conversation with the travel agent, who is working really hard just to keep his company alive and keep a job so that he can support his family, was a good reminder of this for me.

In a moment of crisis, we all get to choose whether to contribute to the solution or to the problem. Complaining, being focused on ourselves, insisting that our difficulties are the biggest and most important ones and need to get resolved now is contributing to the problem. Let's instead be patient, understanding, and cheerful. Let's focus on what we can do to help the people around us. Let's allow this crisis to bring us together. Let's contribute to the solution.



# SAUGANASH SIGNS A MULTI-MILION CONTRACT WITH DOMINO'S



THIS NEWS IS ALMOST AS GREAT AS ANOTHER SLICE OF DOMINO'S JALEPENO PIZZA

WAIT, SERIOUSLY? YOU MADE MY DAY, DUDE



In an effort to bolster lagging sales during the quarantine, Domino's Pizza announced this morning that it had signed a sponsorship deal with its largest customer, Sauganash Study Center. As part of the deal, Sauganash will work exclusively with Domino's for all it's culinary needs. Vince Rinaolo released a statement saying, "I cannot find words to express how excited I am for this permanent and exclusive partnership with Domino's to begin. Everyone here, without exception, has Domino's in their top 1,000 favorite restaurants." Sauganash will be co-branding all its activities with Domino's and future Domino's advertising will feature Sauganash staff and participants. One sample commercial showed Jairo Guerrero with a forced smile struggling to swallow a bite of "his favorite" jalapeno 'za. The marketing team later told us that they would need to reshoot the commercial because Jairo's sponsorship check was clearly visible in the shot. Dan Kaiser told us, "I did find it a little bit strange when we had a 30 second Domino's commercial break in the middle of our virtue talk last night, but it all makes sense now." EJ Spingola, who had just finished telling us that he couldn't wait for the quarantine to end when he heard about the deal, told us, "On second thought, this whole quarantine and doing events at Sauganash virtually, it's not so bad." While making it clear that it was a completely unrelated matter, Domino's separately agreed to cover the cost of any heart disease, high cholesterol, and high blood pressure treatments for Sauganash staff and participants.

**VIRAL VIDED OF THE DAY**  
[The One Person Excited about the Domino's Deal](#)



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**A DESK IS FOR WORKING AND A BED IS FOR SLEEPING. NOT THE OTHER WAY AROUND**

**WORDS OF WISDOM from Chief Sauganash**